



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1419
 Alexandria, Virginia 22313-1400
 www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 9184

SERIAL NUMBER 10/091,905	FILING OR 371(c) DATE 03/04/2002 RULE	CLASS 370	GROUP ART UNIT 2816	ATTORNEY DOCKET NO. 18864-08267	
APPLICANTS Edward L. Reuss, Santa Cruz, CA; CONTINUING DATA <i>None</i> MM FOREIGN APPLICATIONS <i>None</i> MM IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/08/2002					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Michael J. Moore</i> MM Examiner's Signature Initials		STATE OR COUNTRY CA	SHEETS DRAWING 6	TOTAL CLAIMS 42	INDEPENDENT CLAIMS 9
ADDRESS 32681					
TITLE Management and control of call center and office telephony assets					
FILING FEE RECEIVED 1640	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		